

# Outsourcing Disbursements

## Frequently Asked Questions

**Q: Is the cost structure the same for grant payments as it is for employee giving payments?**

**A:** We like to keep the fee structure simple, so typically have the same structure for both grants and corporate giving programs. However, we will work with you to understand your grants program and come up with a fee structure that works for your particular scenario.

**Q: Can CGDS work for international payments?**

**A:** Yes. In consultation with our partner Charities Aids Foundation of America, we can certainly help with international organization vetting and cross-border disbursements.

**Q: Is a Nonprofit required to use FrontDoor for us to use CGDS?**

**A:** No. However there is a big advantage to our clients for nonprofits to leverage FrontDoor, so some clients choose to require it. The benefits include better data integrity including payment information with centralized payee data.

**Q: Are the fees paid by us or our nonprofit partners?**

**A:** Most of our clients do pass the fees on to their nonprofit partners. This small percentage covers much of their costs in processing

**Q: How long does it take to implement CDGS to outsource our disbursements?**

**A:** The process is fairly straightforward and can take anywhere from one week to a month depending on your specific requirements. We will also work with you on your communication plan to ensure a successful rollout with all your key stakeholders.

**Q: Who do we contact for a demo and pricing?**

**A:** Go to <https://impact.cybergrants.com/demo-request/> and fill the form to request a demo. Or contact [hello@cybergrants.com](mailto:hello@cybergrants.com) and we'll connect you with the best person!

CyberGrants 

Disburse the maximum donation in the shortest time at the lowest possible cost to the nonprofit.

► **Reach out to your CyberGrants team** about simplifying your disbursements process with CyberGrants.